

# P-HSJCC Webinar Series: Older Adults and the Justice System

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## About today's webinar:

- We will have a Q&A period at the end of our webinar. To ask a question, please type your question in the chat box.
- This webinar will be recorded. The recording and power-point presentation will be emailed to you following the webinar.
- Please complete the brief evaluation survey following the webinar.

## About the HSJCC Network:

The Human Services and Justice Coordinating Committee (HSJCC) Network is comprised of: 39 Local Committees, 14 Regional Committees, and one Provincial HSJCC. Each HSJCC is a voluntary collaboration between health and social service organizations, community mental health and addictions organizations and partners from the justice sector including crown attorneys, judges, police services and correctional service providers.



# Older Adults and the Justice System

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OCTOBER 1, 2019

**Moderator:**

- Christine Conrad, Policy Analyst and Justice Lead, CMHA Ontario

**Presenters:**

- Sarah Denton, Clinical Intake Specialist – North East Behavioural Supports Ontario, North Bay Regional Health Center, Kirkwood Place

- Phyllis Fehr, Board Member, Alzheimer Society of Brant, Haldimand Norfolk, Hamilton Halton and Ontario Dementia Advisory Group

- A.J. Grant-Nicholson, Mental Health Strategy Lead, Legal Aid Ontario

- Katie Almond, Probation and Parole Officer, Ministry of the Solicitor General



# Older Adults and the Justice System Project

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- HSJCC Network identified older adults and the justice system during a priority setting exercise in 2015
- Older Adults and the Justice System Project Advisory Committee was struck to guide the project
- Objectives: identify key issues impacting this population, generate solutions and create navigational guidebook – coming soon!

## Project Advisory Committee

Addictions and Mental Health Ontario  
Advocacy Centre for the Elderly  
Alzheimer Society of Ontario  
Canadian Association for Community Living  
CMHA Hamilton Branch  
CMHA Kenora Branch  
CMHA Ontario  
CMHA Peel Dufferin Branch  
CMHA York and South Simcoe Branch  
Correctional Service Canada (Ontario)  
Dementia Alliance International  
Empowerment Council  
HSJCC Secretariat  
John Howard Society of Ontario  
John Howard Society of Toronto  
Legal Aid Ontario  
London Police Service  
Ministry of Health  
Ministry of the Attorney General  
Ministry of the Solicitor General  
North Bay Regional Health Centre  
Ontario Court of Justice  
Ontario Provincial Police  
Peel Regional Police  
Scarborough Local HSJCC

# Living with Dementia

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**Phyllis Fehr, M.L.A., R.N., S.A.N.E..**

Board Member of the Alzheimer Society of Brant, Haldimand Norfolk, Hamilton Halton and Board Member of the Ontario Dementia Advisory Group

- 2016: 747,000 Canadians live with dementia
- 2031: 937,000 Canadians expected to live with dementia
- More undiagnosed
- My dementia journey



# Symptoms of Dementia

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Dementia is so much more than memory loss...

- losing the ability to multi task
- losing the ability speak properly
- getting lost in the moment which can last for several minutes (also know as brain fog)
- anger, frustration, anxiety, nervousness
- not being able to complete tasks (some very simple ones)
- looking at a familiar face and not knowing the person's name
- looking at a familiar object and not knowing what it is
- not being able to get a normal night's sleep
- depression
- muscle spasms
- imbalance, tremors
- losing the ability to read or count
- not being able to follow a simple conversation
- losing your independence



# Communicating with someone living with dementia

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We are able to participate!

- Speak to us in a quiet area
- Make eye contact and smile
- Speak slowly and clearly
- Give us enough time to answer a question
- Observe both verbal and non-verbal cues

For more information, please visit:

<https://alzheimer.ca/en/Home/Living-with-dementia/Ways-to-communicate/Tips-for-communicating-person-with-dementia>

or

[https://www.dementia.org.au/files/helpsheets/Helpsheet-CaringForSomeone01-Communication\\_english.pdf](https://www.dementia.org.au/files/helpsheets/Helpsheet-CaringForSomeone01-Communication_english.pdf)



# UN Convention of the Rights of Persons with Disabilities

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## Article 12: Equal recognition before the law

- reaffirm that persons with disabilities have the right to recognition everywhere as persons before the law
- recognize that persons with disabilities enjoy legal capacity on an equal basis with others in all aspects of life
- take appropriate measures to provide access by persons with disabilities to the support they may require in exercising their legal capacity
- ensure that all measures that relate to the exercise of legal capacity provide for appropriate and effective safeguards to prevent abuse in accordance with international human rights law

## Article 13: Access to justice

- ensure effective access to justice for persons with disabilities on an equal basis with others, including through the provision of procedural and age-appropriate accommodations... in all legal proceedings...
- promote appropriate training for those working in the field of administration of justice, including police and prison staff



# Responsive Behaviours and Interacting with the Police

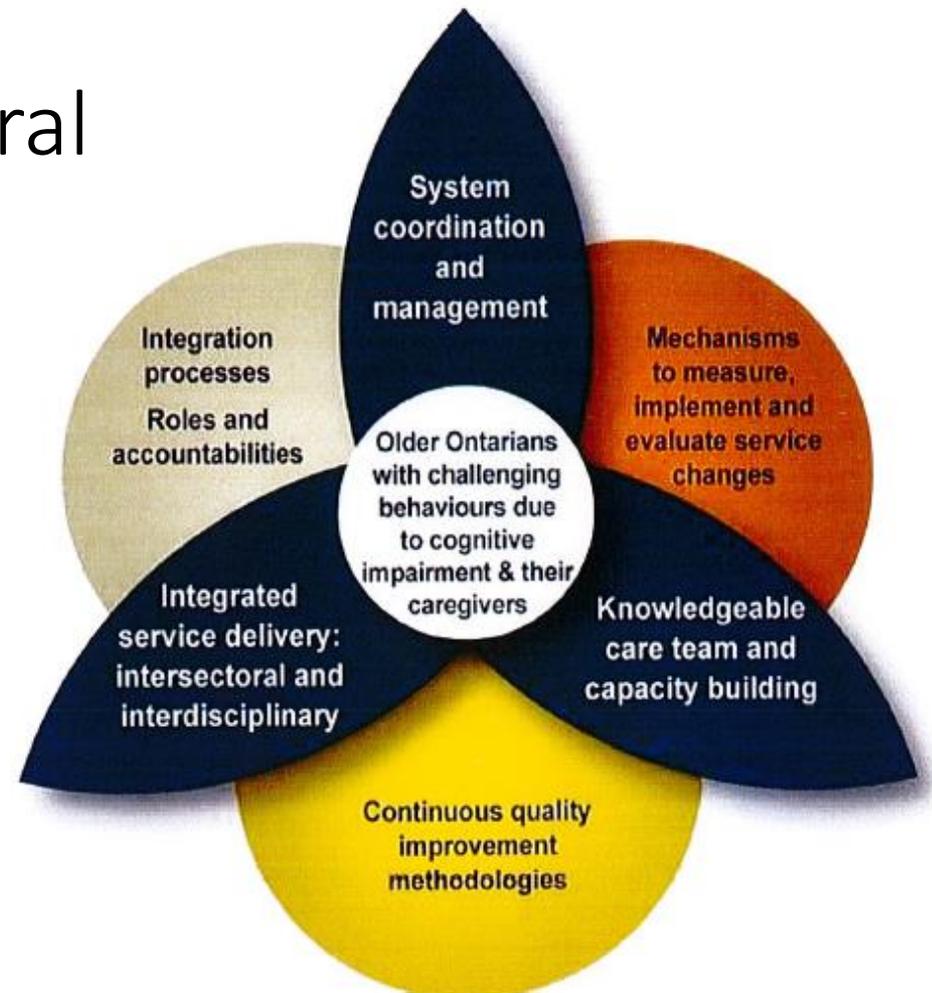
Sarah Denton, Clinical Lead, North East BSO

## North East Behavioural Supports Ontario

“As partners in care, we commit to and expect compassionate, timely and person-centered care”.

~NE BSO Value Statement

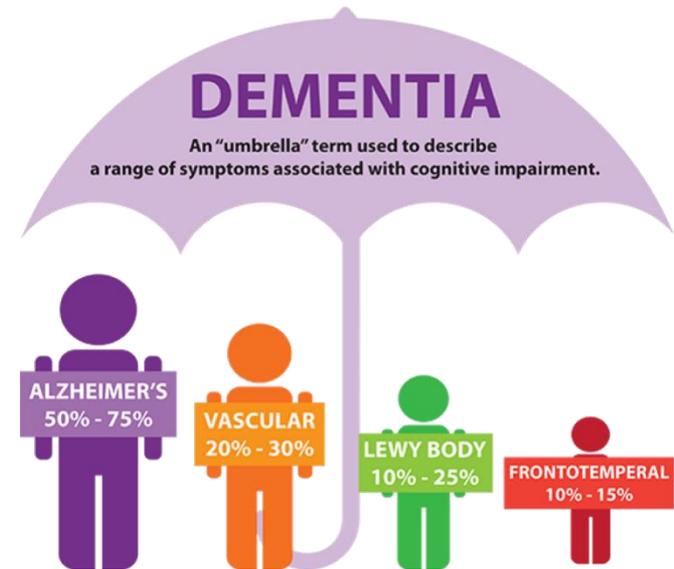
Supported by: / Financé par :



# BSO Target Population

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- Older adults presenting with or at risk of developing responsive behaviours associated with complex mental health, substance use, dementia, or other neurological conditions
- Support, coaching and education for care partners such as individuals providing care with the patient (i.e., informal caregivers and health care providers)
- Services are provided wherever the individual/care partner may reside and across care transitions



*\*Responsive Behaviours is a term, preferred by persons with dementia, representing how their actions, words and gestures are a response that express something important about their personal, social, environmental and/or physical needs or preferences.*



North Bay Regional Health Centre

North East Behavioural Supports Ontario – Regional BSO Office

**PIECES of my PERSONHOOD**

Name (First & Last): \_\_\_\_\_ Age: \_\_\_\_\_ Dominant Hand:  Left  Right  
 Interviewer(First & Last): \_\_\_\_\_ Date: \_\_\_\_\_ Form # \_\_\_\_\_ of \_\_\_\_\_  
 d/m/y

PERSONHOOD	PAST	PRESENT
Preferred Name		
Preferred Language		
I Am Most Proud to be Known As/For...		
Spirituality/Religion/Traditions		
Significant Persons in Life/Relationship		
Family Background		
Significant Dates and Meaning		
Pets/Names		
Life Role/Previous Occupation		
Interests/Hobbies		
Sources of: Hope/Comfort/Joy/ Inspiration/Favourite Things		
Dislikes/Fears		
Significant High Point(s) in Life		Potential Encouragers:
Significant Low Point(s) in Life/Trauma	<input type="checkbox"/> Personal care/trauma: <input type="checkbox"/> Environmental: <input type="checkbox"/> Loss Significant Other: <input type="checkbox"/> Other: <input type="checkbox"/> *See Chart for Details	Potential Triggers:
Expression of Emotions		
Coping Mechanisms/ Validation Phrases		
Personal Preferences		
Mealtime Preferences		
Socialization Preferences		
Sleep/Wake Preferences		
Other Pertinent Information		
Consent to Share/Post	Relationship to Individual: <input type="checkbox"/> Capable Individual or <input type="checkbox"/> Legal Substitute Decision-Maker (SDM) <b>Yes, I give permission to post and to release copies of the completed form as required in order to share this information with all individuals, organizations and/or agencies who are actively involved in the provision of care and the transition of care.</b> Date (d/m/y): _____ Signature: _____ Name: _____ (Please print first and last name of capable individual or legal SDM)	

SAMPLE

# Personhood is our Foundation!

“It is much more important to understand what sort of person has a disease than what sort of disease a person has”.

~Dr. William Osler

# Emerging Best Practices

Our Experiences & Potential  
Solutions



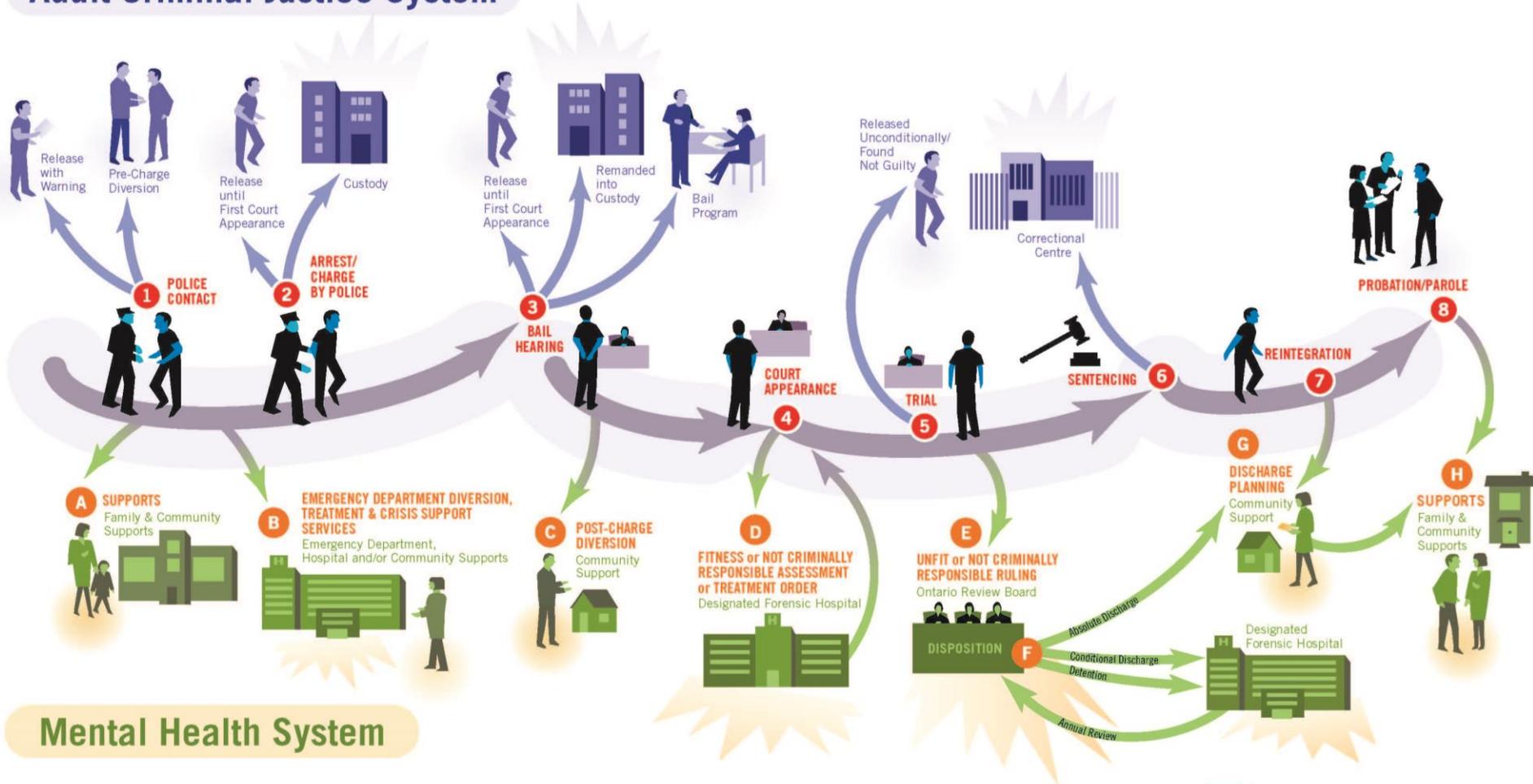
# Emerging Best Practices – Our Experiences

System Coordination/ Management	Integrated Service Delivery: Intersectoral/ Interdisciplinary	Knowledgeable Teams & Capacity Building
<p><b>Older Adult Liaison Committee, Rapid Mobilization Tables</b></p> <ul style="list-style-type: none"> <li>• Focused discussion table where participants collaboratively identify situations of acutely elevated risk. Once a situation is identified, all necessary agency partners participate in a coordinated, joint response – ensuring that those at risk are connected to appropriate, timely, effective and caring supports</li> <li>• Multi-agency care conferences</li> </ul>	<p><b>Care Pathway Development between relevant Community Providers:</b></p> <ul style="list-style-type: none"> <li>• Coordinated response and process to assist persons with dementia and their care partners who are experiencing behaviours that may result in a criminal offence</li> </ul> <p><b>Specialized Geriatric Law Enforcement Team:</b></p> <ul style="list-style-type: none"> <li>• Concept of having all Police Officers trained in “Dementia Basics” (<i>see column 3</i>) but also having a Geriatric Intervention Team made up of Police Officers who would respond to calls whereby specific intervention skills and knowledge of dementia would be required.</li> </ul>	<p><b>Education/Training Program containing the following components:</b></p> <ul style="list-style-type: none"> <li>• About Dementia</li> <li>• Situations whereby Police Officers may come into people with people living with Dementia</li> <li>• Distinguishing Dementia vs. other conditions using relevant tools (especially delirium)</li> <li>• Communication Strategies</li> <li>• Responsive Behaviours</li> <li>• Engagement with Community Resources</li> </ul>

# The Criminal Justice and Mental Health Systems

A.J. Grant-Nicholson, Mental Health Strategy Lead, Legal Aid Ontario

## Adult Criminal Justice System

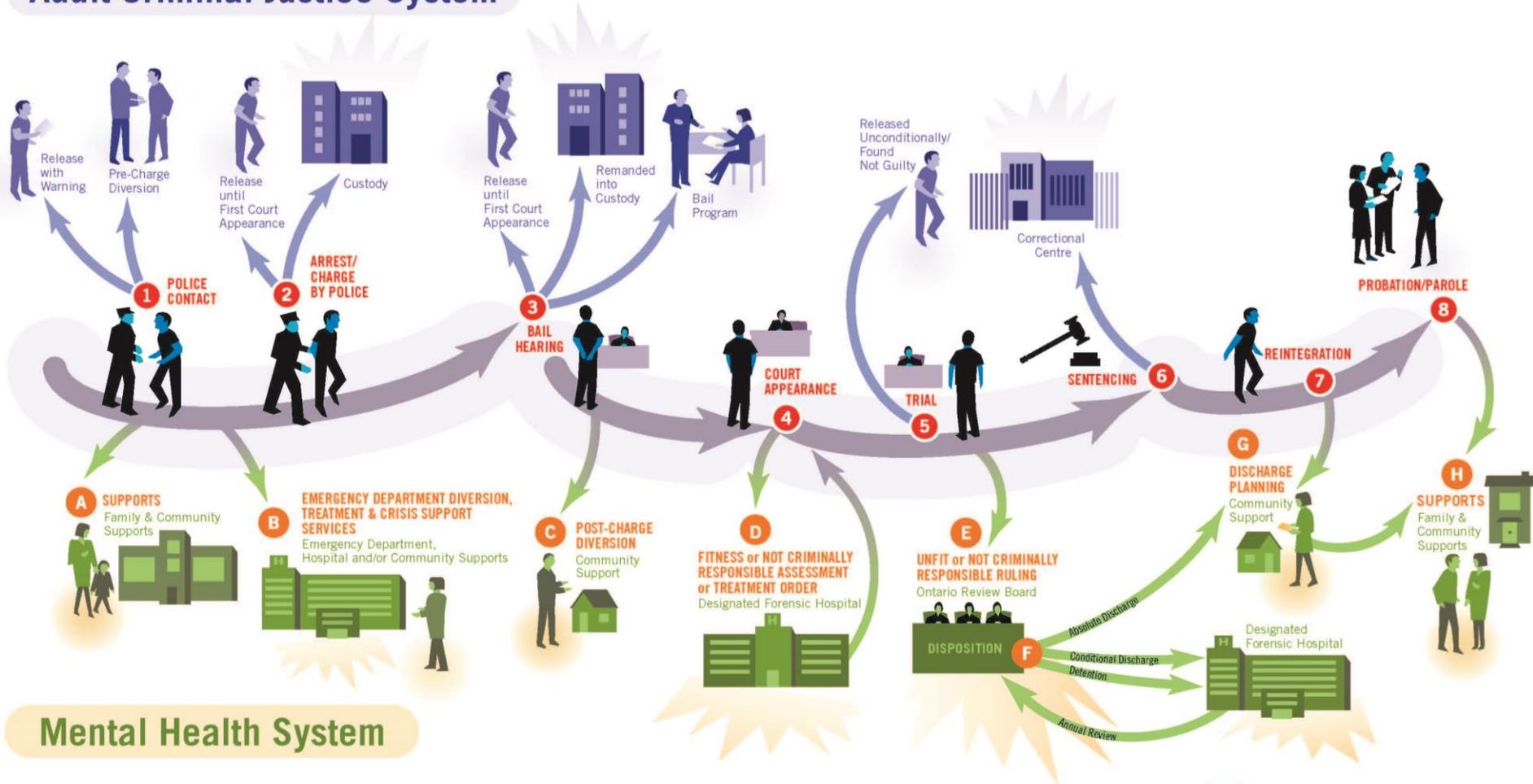


## Mental Health System

# The Correctional System

Katie Almond, Probation and Parole Officer, Ministry of the Solicitor General

## Adult Criminal Justice System



## Mental Health System

For more information, visit [www.ontario.cmha.ca](http://www.ontario.cmha.ca)

# Questions?

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**COMING SOON:** *Older Adults and the Justice System* will be available on the HSJCC Website:

<https://hsjcc.on.ca/older-adults-and-the-justice-system/>

- For more information about **Behavioural Supports Ontario** please call 1-855-276-6313 or visit <http://behaviouralsupportsontario.ca/>
- For more information about **Legal Aid Ontario** please call 1-800-668-8258 Monday to Friday from 8:00 a.m. to 5:00 p.m. (EST) for help in over 300 languages or visit <https://legalaid.on.ca/en/>

