

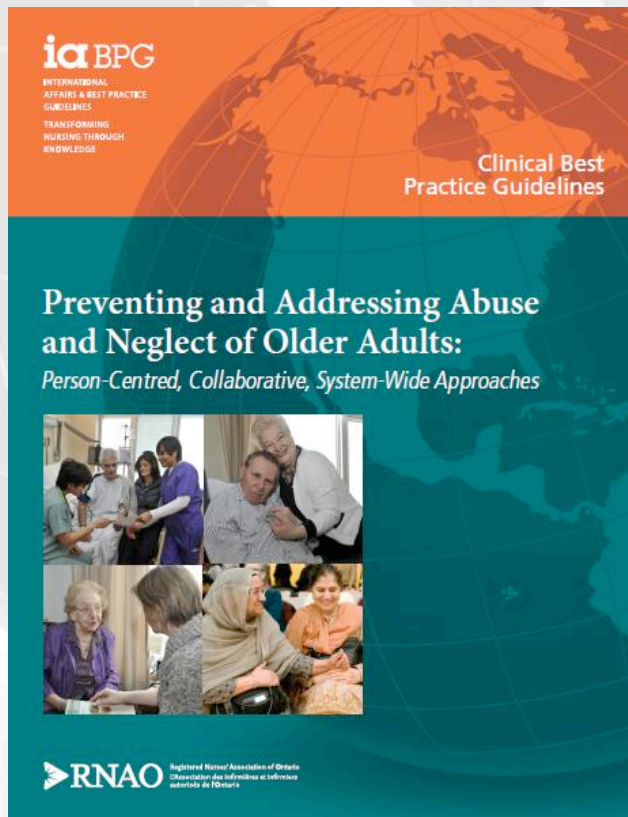
INTERNATIONAL AFFAIRS & BEST PRACTICE GUIDELINES CENTRE

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GUIDELINES CENTRE

**CANADIAN NETWORK FOR THE
PREVENTION OF ELDER ABUSE
AGM**

Thursday, Sept 11, 2014



Preventing and Addressing Abuse and Neglect of Older Adults: *Person-Centred, Collaborative, System-Wide Approaches*

Canada

Funded by the Government of Canada's New Horizons for Seniors Program.

Overview

- Purpose and scope of the guideline
- How was the guideline developed?
- Highlights from the guideline
- What's next? –How to move best practices into the workplace
- Q & A

Welcome



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Purpose

- To expand the awareness of abuse and neglect
- Provide *evidence-based* recommendations to prevent and address abuse and neglect

Scope

- *Who is it for?*
- *Where does it apply?*
- *What types of abuse?*



Process for Best Practice Guideline Development



Overview of guideline

To be implemented together:

- ✓ Practice recommendations
- ✓ Education recommendations
- ✓ Policy, organization and system recommendations

Plus:

Research gaps

Appendices

- Communication strategies
- Overview of assessment and screening tools
- Resource lists
- Links
- Indicators for evaluating and monitoring the guideline

Highlights-Practice



- Therapeutic relationship (trust, respect, empathy, effective communication) is fundamental
- Privacy and confidentiality (caveats)
- Family involvement -as appropriate

Highlights-Practice



- Focus on the rights, priorities, needs and preferences of older adults
- Collaborative approach; Older adult drives decisions (competence)
- Individualized, tailored plans

Highlights-Practice



- Know the law, organizational policies/procedures, professional practice standards

Highlights-Education



- **Basic** education-all employees
- **Detailed** education for nurses, other health-care providers and supervisors
- Student education

Highlights-Education

- Education design-engaging and interactive.
- Address knowledge, attitudes, skills
- Interprofessional approach

Highlights-Policy, Organization, System



- Collaborative teams (preventing and responding)
- Organizations ensure clear policies and procedures (compatible with law)
- Multifaceted approach to preventing institutional abuse

Highlights-Policy, Organization, System



For those with health promotion
& prevention mandates:

- Public awareness
- Address vulnerabilities
- Support Age-friendly approaches
- Coordinated community responses

Highlights-Policy, Organization, System



- Regulatory bodies clarify laws and obligations so nurses can uphold responsibilities
- Governments dedicate resources
- Advocacy roles for nurses and organizations

WHAT'S NEXT? –HOW TO MOVE BEST PRACTICES INTO THE WORKPLACE

RNAO's BPG Implementation Methodology



Putting into practice

- **E-Learning course**
- Fact Sheet
- Smartphone-condensed BPG
- **Webinars**
- Manuscript

- **Other...? TBD**

More information...

See www.RNAO.ca

- *Download the guideline and resources (TBA)*
- *Download the toolkit*
- *More information on champions workshops, BPSOs, getting involved*

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Questions, discussion

