The Best of Atlantic Canada

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Adult Protection Consultant, Prince Edward Island

About Our Region

- We are 4 provinces, including the smallest province
- We are growing older faster than any part of Canada
  - highest median age in the country
- Our largest cities range from 32,000 (Charlottetown, PEI) to 360,000 (Halifax NS)

Our Special Features

- 3 of 4 Atlantic provinces have a Seniors' Secretariat
  - NB's began this week, for long term care
- Each Atlantic province has some form of adult protection law
  - each varies in types of harms covered and whether reporting is voluntary or mandatory
  - so our responses have developed very differently than other parts of Canada

Newfoundland & Labrador
~ Terre-Neuve-et-Labrador

Our Accomplishments

- **Strategic Plan to Address Elder Abuse in Newfoundland & Labrador**
- **Looking Beyond the Hurt: A Service Guide to Elder Abuse**
- **The Faces of Elder Abuse Conference 2004**
- **Creating a Community Response to Elder Abuse**
- **Elder Abuse Committee of Newfoundland and Labrador (EACNL)**

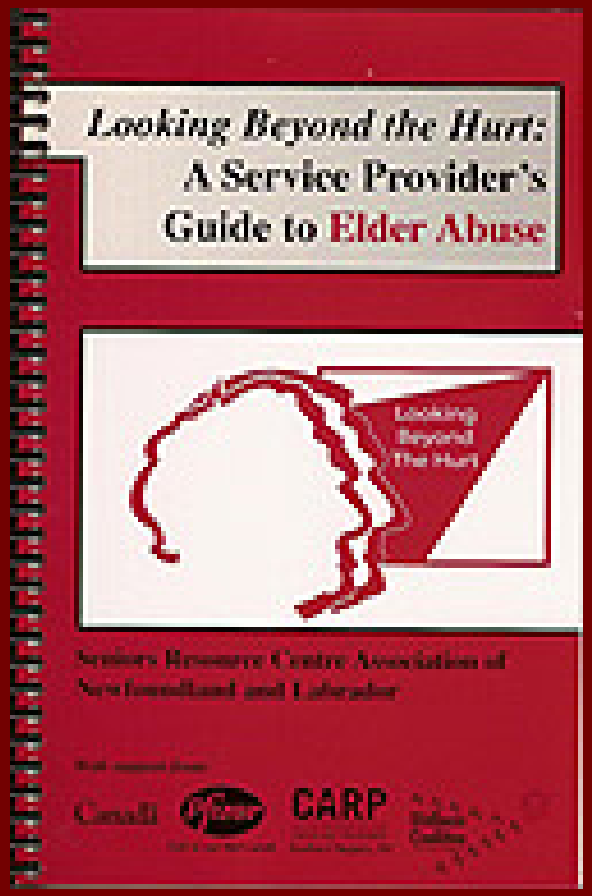
It's all about Grassroots

- NL Abuse Prevention Strategy develops from 2004 conference attended by 200+ people
  - community based process, present to gov't
- Have a community response network model which includes
  - 1-800, prov'l line,
  - "community navigators "-- to help negotiate systems,
  - 6 elder abuse coordinators,
  - community peer (seniors) advocates- since 1996 >24 communities 2007

Newfoundland and Labrador
Terre-Neuve-et-Labrador

- **Workshops in remote communities**
- **As we travel around province- issues are often so different**

Newfoundland & Labrador: Past and Future Developments



- **Our Desktop Guide**
  - **very well received, other jurisdictions looking to replicate**
- **Our old *Neglected Adults Welfare Act***
  - ***being revised***
  - ***public consultation later in the fall***

Nova Scotia~Nouvelle-Écosse

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- Recently changed from Seniors Secretariat to Dept of Seniors
- The former Secretariat has been actively engaged in the issues
  - Member of the FPT Working Group on Seniors Safety & Security to develop Canada's WEAAD Materials
- New legislation for the Protection of Persons in Care- abuse prevention in long term care homes

Nova Scotia's Abuse Prevention Strategy

Who should you call for help?

Senior Abuse Line: 1-877-833-3377

Call the Senior Abuse Line for information or to talk about a situation of abuse. Your call will be kept confidential.

Police: 911 for emergencies only

Abuse may be a crime and fall under the Criminal Code. Call your local police station for information or to report abuse. If the situation is an emergency or if it could be dangerous, call 911.

Adult Protection: 1-800-225-7225

If you know of a senior in need of protection, call Adult Protection Services at the Department of Health. Adult Protection workers can intervene and offer services to help those in need of protection.

For general information about programs and services available for seniors, contact:

Nova Scotia Seniors' Secretariat
1740 Granville Street, 4th Floor
PO Box 2065
Halifax, Nova Scotia
B3J 2Z1

Phone: (902) 424-0065
Toll-free:1-800-670-0065
E-mail: scs@gov.ns.ca

The Secretariat's website has a wide range of information about senior abuse: www.gov.ns.ca/scs

Senior Abuse Line:
1-877-833-3377

Senior Abuse
Respect
Nova Scotia's Seniors

Avec qui devez-vous communiquer pour obtenir de l'aide?

Assistance aux aînés victimes d'abus
1-877-833-3377
Vous pouvez appeler le service d'assistance aux aînés victimes d'abus pour obtenir des renseignements ou pour parler à quelqu'un de votre situation. Tout ce que vous direz restera confidentiel.

Police
911 : seulement pour les urgences
Certaines formes d'abus constituent un crime en vertu de la loi. Contactez la police locale pour obtenir des renseignements ou pour signaler un cas d'abus. S'il s'agit d'une urgence, ou si la situation dans laquelle vous vous trouvez peut se révéler dangereuse, composez le 911.

Protection des adultes
1-800-225-7225
Si vous connaissez un aîné qui a besoin de protection, communiquez avec les services de protection des adultes du ministère de la Santé. Les travailleurs de la protection des adultes peuvent intervenir et offrir des services afin d'aider les aînés à vivre en toute sécurité.

Chaque situation d'abus est unique. Il existe donc de nombreux types d'intervention.

Pour en savoir plus sur les programmes et les services mis à la disposition des aînés, contactez :

Le Secrétariat aux aînés de la Nouvelle-Écosse
1740, rue Granville, 4e étage
B.P. 2065, Halifax, N.-É., B3J 2Z1

Tél. : (902) 424-0065
Numéro sans frais : 1-800-670-0065
Courriel : scs@gov.ns.ca

Le site Web du Secrétariat propose de nombreuses informations sur les abus envers les aînés. www.gov.ns.ca/scs

Assistance aux aînés victimes d'abus : 1-877-833-3377

Seniors' Secretariat

Abus envers les aînés
Respectons

- 2007 Senior Abuse Awareness Campaign
- Key message of the campaign is RESPECT.
- 30 second PSAs (adapted from Ontario)
- Prov'l Proclamation of Senior Abuse Day
- Provide small seed money to community groups for WEAAD activities
- 1-877- line

Local Efforts
Halifax Regional Municipality

- "Seniors academies"
  - Created by RCMP efforts to educate seniors
- Community policing
- Phone buddy system
- "Seniors watch" – registry of all seniors- to let them know of activities and events

New Brunswick
~ Nouveau Brunswick

New Brunswick ~ Nouveau Brunswick

- 107,645 seniors in the province, which represents
- Nearly 15 per cent of New Brunswick's population

Nouveau Brunswick~ New Brunswick

- Brand new Seniors and Healthy Aging Secretariat- focus on enhancing long term care
- The first Public Trustee appointed in 2007
- Updated adult protection standards
  - were very old
  - time frame for addressing & responding to referrals
  - can help competent adults without deeming them incapable

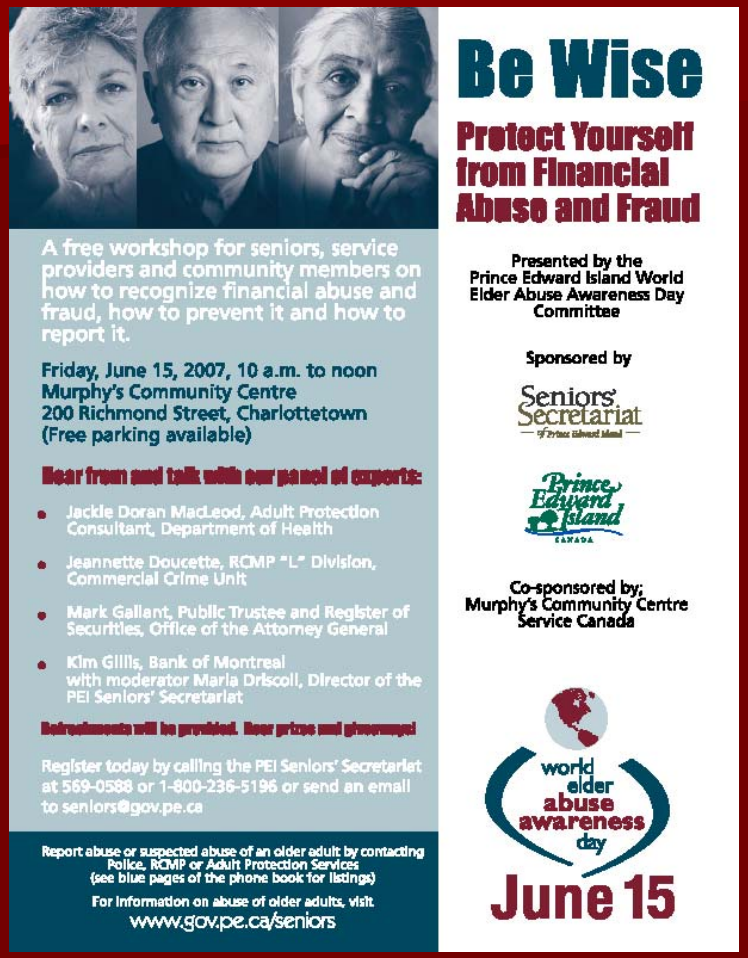
Prince Edward Island ~ L'Île-du-Prince-Édouard

L'Île-du-Prince-Édouard
Prince Edward Island

Prince Edward Island~ L'Île-du-Prince-Édouard

- Also has a Seniors Secretariat since 2005
- Adult protection consultant does ongoing training, including to 1000 staff
- Each year may have a different theme – financial abuse, caregiver stress

Prince Edward Island



L'Île-du-Prince-Édouard

L'Île-du-Prince-Édouard
Prince Edward Island

Prince Edward Island
L'Île-du-Prince-Édouard

PEI

- Seniors Secretariat established 2005
- In 2006 PEI establishes Committee to look at abuse of older adults
- WEAAD Proclamation in 2006
- Launch Seniors Guide in 2008

Adult Protection Services

- 70% of Adult Protection Services (APS) referrals are age 65+
- 7 APS workers across PEI
  - part of provincial Home Care program
- Use a community response approach, not a court approach
- Very few cases require court (<2%)
  - 98% are resolved by working with family, people in the community

A Strong Focus on Education

- Training to facility staff (LPNS, RNs), gerontology students
- Use a small team approach to education _ APS Consultant works with Public Trustee in giving community presentations

Thank you