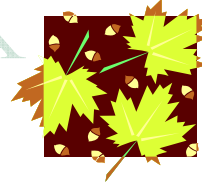


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New Brunswick / Nouveau-Brunswick

Abuse and Neglect of Older Adults

There is Help Available



March 2011

There is Help Available

Abuse and neglect in later life takes many different forms, including financial, emotional, physical, or sexual abuse, neglect, and violation of rights. Some abuse is spousal violence. In other instances the harm may come from adult children, other family members, or other people. Both older women and older men can experience abuse or neglect. Abuse and neglect of older adults cuts across all socio-economic levels, and all ethnic, cultural, rural and urban communities.

Left unaddressed, abuse and neglect can have a significant effect on older adults and their families, physically, emotionally, spiritually and financially. Many people, including service providers, family members, or others in contact with older adults would like to be able to help.

If there is an emergency, call the police.

If you know an older person who is experiencing or who you suspect is experiencing abuse or neglect, you may be looking for information on abuse and community resources that can help. Below are listed a number of resources in New Brunswick that you may find useful.

Some groups or agencies listed here may be able to provide direct services such as counselling, practical support, or crisis intervention. Others are focussed on prevention, addressing the underlying causes or abuse or neglect, and raising public awareness. Others provide useful legal or other information.

This resource list is divided into two types of listings: a) information and prevention programs or services and b) direct services. Some of these programs and services are specifically for older adults; many others are for adults of any age. A brief description is given for many of the listings to help you determine if this is the appropriate resource for you and your situation.

Both information and community resources can change over time. If there are any changes, errors or omissions in this information you would like us to know about, please let us know.

Prepared by Canadian Network for the Prevention of Elder Abuse/ Réseau canadien pour la prévention des mauvais traitements envers les aîné(e)s. Visit: www.cnpea.ca

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If you are looking for ... Information & Prevention Programs or Services

A. Legal Information (province wide)

Public Legal Education and Information Service of New Brunswick

P.O. Box 6000, Fredericton
New Brunswick
Canada
E3B 5H1
Telephone: (506) 453-5369
Fax: (506) 462-5193
E-mail: pleisnb@web.ca

Brief description: PLEINB is a non-profit organization that provides people with information on the law in New Brunswick.

PLEINB developed the New Brunswick Directory of Services for Victims of Abuse. It has special publications on abuse of older adults and persons with disabilities. Materials are available in English and French.

Toll-Free Family Law Information Line

1-888-236-2444

Brief description: Public Legal Education and Information Service of New Brunswick works in collaboration with Court Services, Department of Justice. It has a toll-free information service (not legal advice) about common-law relationships, getting a divorce or separation, marital property, family violence, and domestic legal aid. (Anyone requiring specific assistance with their own situation should contact a lawyer.)

B. General Information

Senior and Healthy Aging Secretariat

Telephone: (506) 453-2001
Email: seniors@gnb.ca
Website: www.gnb.ca/seniors

Brief description: Provides general information on seniors' programs. Publications include "Seniors' Guide to Services and Programs".

C. Prevention and Advocacy (province-wide)

Fédération des citoyens âgés du Nouveau-Brunswick New Brunswick Seniors Citizen Federation

36 Albert Street
Moncton, NB
E1C 7A9
Telephone: (506) 857-8242
Toll free: 1-800-453-4333
Fax: (506) 857-0315
E-mail: horizons@nbnet.nb.ca
Web site: www.nbscf.ca

Brief description: This is a non-profit advocacy group for seniors in New Brunswick, that provides advocacy on issues that are important to its members. It provides services province-wide in English and French.

Association acadienne et francophone des aînées et aînés du Nouveau-Brunswick

810, rue Centrale
Dieppe, NB E1A 6V5
Telephone: (506) 523-0090
Toll free: 1-866-523-0090
Fax: (506) 523-7009
E-mail: aafanb@nb.aibn.com
Web site: www.aafanb.org

Brief description: This is a non-profit organization that provides information for francophone older adults, and recommendations on how government, communities and agencies can better meet their needs. Services are available in French.

Forum provincial de concertation en matière de violence

364 Parkside Drive, Room 204
Bathurst, N.B. E2A 1N4
Email: fda@nb.sympatico.ca
Telephone: (506) 546-3033
Fax: (506) 546-6688

Brief description: The focus of the Forum provincial de concertation en matière de violence is to promote equality and respect for all New Brunswick men and women. They work to end violence by addressing the underlying social factors.

Coalition for Seniors and Nursing Home Residents' Rights

133 Canusa Drive
Riverview, NB E1B 2W6
Telephone: (506) 860-7682
Fax: (506) 387-5194
E-mail: www.coalitionnb@gmail.com
Web site: www.coalitionnb.blogspot.com

Brief description: The Coalition for Seniors and Nursing Home Residents' Rights is a non-profit advocacy whose purpose is to lobby in order to achieve and maintain affordable and accessible programs that enhance the quality of life for seniors living in residential facilities or at home.

Go Ahead Seniors Inc.

236 St. George
Suite 315
Moncton, NB
E1C 1W1
Tel: 860-6548
Toll free: 1-800-530-4844
Fax: 860-6551
Website: www.ainesnbseniors.com

Brief description: Go Ahead Seniors Inc. has a program called "Healthy Active Living (HAL) for the 50+". HAL is a province-wide bilingual program with a number of modules which focus on various topics including one on seniors and fraud, as well as another on senior abuse and neglect. The HAL Program gives the fifty plus generations the knowledge and information they need to better able make responsible choices for a healthy, active life, and is free to participants.

D. Regional and local I & P programs and Services

Caring Partnerships
Provincial Caring Partnerships Committee
c/o Muriel McQueen Ferguson Foundation
PO Box 50 000
678 Windsor St., UNB Campus
Fredericton NB E3B 6C2
Toll-free: 1 (888) 673-6633
Fax: (506) 472-5084
E-mail: pcpc@unb.ca
Web site: www.violencepreventionnb.org

Brief description: Caring Partnerships is a network of New Brunswick communities that are taking grassroots action to inform and educate the public about family violence issues and solutions.

Domestic Violence Community Action Group

Community Health Centre
116 Coburg St.
Saint John, N.B. E2L 3K1
Telephone: (506) 632-5537

Brief description: Offers an inventory of services for victims of domestic violence and helps coordinate available resources.

Centre for the Prevention of Family Violence in Kent

7714 Route 134
Ste-Anne-de-Kent, N.B. E4S 1H5
Email: cpvfk@nbnet.nb.ca
Telephone: (506) 743-5449
Fax: (506) 743-6673

Brief description: Offers support to victims of violence in crisis situations, short and long-term counselling for the victims and survivors of family violence, as well as services for abusers. The Centre also offers support groups for victims of violence, for women who were sexually abused in childhood, and provides public education programs. The Centre attempts to find appropriate solutions to prevent family violence and offers training to front-line workers with respect to family violence.

If you are looking for Direct Services to help an older adult or the person who is causing the harm, these services can be useful....

A. Provincial Services

Ligne d'écoute / Chimo HelpLine

PO Box 1033

Fredericton NB E3B 5C2

Telephone: (506) 450-2937

Province-wide help line: 1-800-667-5005

Fax: (506) 450-2156

E-mail: chimo1@nb.aibn.com

Web site: www.chimohelpline.ca

Brief description: CHIMO is a non-profit provincial crisis line that provides information, support and referral on abuse or sexual assault. The services are provided in English and French.

B. Regional and Local Services

1. Non Profit Family Services

Alternatives (Campbellton)

c/o Restigouche Family Services

1130 Roseberry St., Suite 302

Campbellton, N.B. E3N 2G6

Telephone: (506) 753-4161

Fax: (506) 753-7773

Brief description: "Alternatives" provides support to victims of abuse through counselling and other violence prevention programs. It offers a rehabilitation program for men who are violent towards their family.

Family Services (Caraquet)

220 St. Pierre Blvd. West

Caraquet, N.B. E1W 1A5

Telephone: (506) 727-1866

Fax: (506) 727-1862

Email: sfp2@nbnnet.nb.ca

Family Services of Fredericton (Fredericton)

618 Queen St.

Fredericton, N.B. E3B 1C2

Telephone: (506) 458-8211

Fax: (506) 451-9437

Brief description: Family Services of Fredericton offers M.A.P. (Men's Anger Management Program) which is a treatment program for men who abuse their partners.

Partner Abuse Prevention Program

John Howard Society of Fredericton
108 Smythe St.
Fredericton, N.B. E3B 3C4
Telephone: (506)450-2750

Brief description: John Howard Society of Fredericton offers a treatment program for men who abuse their partners.

Family Services (Moncton)

120 High St.
Moncton, N.B. E1C 6B5
Email: famserv@nbnet.nb.ca
Telephone: (506) 857-3258
Fax: (506) 858-8315

Brief description: Among other services, Family Services Moncton offers a treatment program for men who abuse their partners. It also offers a support group for abused women.

Restigouche Family Services (Campbellton)

113 Roseberry St., Suite 302
Campbellton, N.B. E3N 2G6
Telephone: (506) 753-4161

Beausejour Family Crisis Resource Centre (Shediac)

432 Main Street
Shediac, NB E4P 2G5
Telephone: (506) 533-9100
Fax: (506) 533-9348
E-mail: crcsb@nbnet.nb.ca
Web site: www.crcfb.ca

Brief Description: This is a non-profit organization providing services region wide. It offers information, intervention, and referral services to individuals and families in crisis. It provides education programs for the prevention of family violence. Services provided in English and French.

2. Community Mental Health Centres

Community mental health centres are government agencies (New Brunswick Department of Health). Their mandate is to promote mental health and emotional well being. They offer programs and services such as crisis intervention, violence prevention and rehabilitation. Some may offer addiction services or services for aggressors. They provide services locally or regionally. Below is the contact information for Community Mental Health centres throughout New Brunswick. They are listed by community.

Virage – Turning Point (Bathurst)

235 Main St.
Bathurst, N.B. E2A 1A9
Telephone: (506) 547-1215
Fax: (506) 458-4170

Brief description: Offers a treatment program for men who abuse their partners

Community Mental Health Centre (Campbellton)

6 Arran St.
Campbellton, N.B. E3N 1K4
Telephone: (506) 789-2440
Fax: (506) 753-6969

Community Mental Health Centres (Caraquet)

NB Department of Health
295 St. Pierre Blvd. West
P.O. Box 5590
Caraquet, N.B. E1W 1B7
Telephone: (506) 726-2030
Fax: (506) 726-2090

Community Mental Health Centres (Shippagan)

Shippagan
Telephone: (506) 336-3061
Fax: (506) 336-3068

Tracadie-Sheila

Telephone: (506) 394-3760
Fax: (506) 394-3770

Community Mental Health Centres (Woodstock)

NB Department of Health
200 King St.
P.O. Box 5001
Woodstock, N.B. E7M 5C6
Telephone: (506) 325-4419
Fax: 328-4802

Perth Andover

Telephone: (506) 273-4701
Fax: (506) 273-4728

Community Mental Health Centre (Bathurst)

165 St. Andrews St.
Bathurst, N.B. E2A 1C1
Telephone: (506) 547-2038
Fax: (506) 547-2978

Grand Manan Addiction and Mental Health Services (Grand Manan)

130 Route 776
Grand Manan, N.B. E5G 1A3
Telephone: (506) 662-7023
Fax: (506) 662-7029

Community Mental Health Centres (Edmundston)

NB Department of Health 121 de l'Église St.,
Carrefour Assomption
3rd floor, Room 331
P.O. Box 5001
Edmundston, N.B. E3V 3L3
Telephone: (506) 735-2070
Fax: (506) 737-4448

Franchir (Edmundston)

P.O. Box 687
Edmundston, N.B. E3V 3S1
Telephone: (506) 737-8001
Fax: (506) 739-7812

Brief description: Offers a program for men who abuse their partners.

Community Mental Health Centre (Fredericton)

NB Department of Health
Victoria Health Centre
65 Brunswick St.
Fredericton, N.B. E3B 1G5
Telephone: (506) 453-2132
Fax: (506) 453-8766

**Fredericton Community Mental Health Centre
Seniors Team, Victoria Health Centre**

PO Box 5001
65 Brunswick Street
Fredericton, NB E3B 5G4
Telephone: (506) 453-2132
Fax (506) 453-8766

Brief description: This is a government agency that provides services region wide. It offers specialized counselling for seniors. The services provided in English and French.

Community Mental Health Centres (Grand Falls)

NB Department of Health and Wellness
166 Broadway St.
Édifice Durepos
Grand Falls, N.B. E3Z 1G1
Telephone: (506) 475-2440
Fax: (506) 475-2452

Community Mental Health Centre (Miramichi)

NB Department of Health and Wellness
1780 Water St., Suite 300
Miramichi, N.B. E1N 1B6
Telephone: (506) 778-6111
Fax: (506) 778-5296

Community Mental Health Centres (Moncton)

NB Department of Health and Wellness
77 Vaughan Harvey Blvd.
Moncton, N.B. E1C 8R3
Telephone : (506) 856-2444
Fax: (506) 856-2995

Sackville

Telephone: (506) 364-4082
Fax: 364-4099

Community Mental Health Center (Richibucto)

NB Department of Health and Wellness
Cartier Place
Richibucto, N.B. E4W 5R5
Telephone: (506) 523-7620
Fax: (506) 523-7678

Community Mental Health Centre (St. George)

5 Riverview Avenue
St. George, N.B. E36 3M1
Telephone: (506) 755-4044
Fax: (506) 755-1807

Community Mental Health Centre (Sussex)

NB Department of Health and Wellness
30 Moffett Avenue
Sussex, N.B. E4E 1E8
Telephone: (506) 432-2090
Fax: (506) 432-2046

Tobique Addictions Centre (Tobique First Nation)

23 Rehab Road
Tobique First Nation, N.B.
E7H 3M9
Telephone: (506) 273-5403
Fax: (506) 273-4286

Brief description: Offers information and counselling to men who abuse their partners.

3. Domestic Legal Aid and Other Legal Aid Services

Domestic legal aid (also sometimes referred to as civil or family law legal aid) provides limited family law services on family breakdown, particularly where there is a history of abuse makes the use of family mediation risky.¹

They provide legal services to victims of family violence in order to help them leave an abusive relationship and in the case of spousal abuse, to receive spousal support. To be eligible for domestic legal aid, the person must be able to show evidence of spousal abuse.

These are government funded agencies and they provide their services regionally. Below is the contact information for specific communities.

Legal Aid (Tracadie-Sheila)

3512 Principale Street, Suite 1
Tracadie-Sheila, NB E1X 1C9
Telephone: (506) 395-1507

Legal Aid (Edmundston)

121 de l'Église St., Suite 209
Edmundston, N.B. E3V 1J9
Telephone: (506) 735-4213

Legal Aid (Fredericton)

356 Queen St.
P.O. Box 6000
Fredericton, N.B. E3B 1B2
Telephone: (506) 444-2777

Legal Aid (Miramichi)

673 King George Highway, Suite 103
Miramichi Law Courts
Miramichi, N.B. E1V 1N6
Telephone: (506) 622-1061

Legal Aid (Moncton)

860 Main St., Suite 402
Moncton, N.B. E1C 1G2
Telephone: (506) 853-7300

Saint John Legal Centre (Saint- John)

649 Brunswick Drive
Saint John, N.B. E2L 3S9

¹ <http://www.gnb.ca/0062/pdf/5071%20eng%20report.pdf>

Telephone: (506) 672-7552

Fax: (506) 633-8766

Brief description: Offers free legal service to eligible low income persons in the following areas: 1) family law, 2) employment law 3) creditor/debtor law 4) human rights law 5) refugee law 6) housing and government benefits, including Old Age Security or Canada Pension Plan, and 7) landlord and tenant law. The Saint John Legal Centre serves Saint John and Kings Counties.

4. Family Violence Outreach

Family Violence Prevention Outreach Centre (Fredericton)

PO Box 20052

Fredericton, NB E3B 6Y8

Telephone: (506) 451-2120

Fax: (506) 450-9877

Brief description: Family Violence Prevention Outreach Centre provides on-going support services assisting women who have experienced family violence to make the transition to a life free of violence. It is a support service for those living in, leaving or who have left, an abusive relationship. Women meet with the outreach coordinator confidentially. Services include emotional support, goal planning, life skills training, safety planning, and coordinated access to other community services

Domestic Violence Outreach, (Saint. John)

Telephone: (506) 632-5616

Fax: (506) 632-5539

After hours phone : Hestia House: (506) 634-7570

Brief description: Domestic Violence Outreach (DVO) provides services to individuals who are living in a violent situation or are experiencing violence in other ways. DVO can answer questions related to domestic violence, help individuals access their options, provide short term counselling, provide information sessions to community groups and make off site visits to improve accessibility of services.

It is provided regionally to Grand Bay - Westfield; Quispamsis; Rothesay; and Saint John. Services are in English.

5. Adult Protection

Provincial Abuse Line: 1-888-992-2873

Department of Social Development

Central office

551 King Street, 2nd Floor

PO Box 6000

Fredericton NB E3B 5H1

Telephone: (506) 453-2001

E-mail: sd-ds@gnb.ca

Site web: www.gnb.ca/socialdevelopment

Regional Offices (Toll-free)

Chaleur (Bathurst).....	1-866-441-4341
Restigouche (Campbellton).....	1-866-441-4245
Acadian Peninsula (Caraquet).....	1-866-441-4149
Edmundston.....	1-866-441-4249
Fredericton.....	1-866-444-8838
Moncton.....	1-866-426-5191
Miramichi.....	1-866-441-4246
Saint John.....	1-866-441-4340

This government agency provides services to seniors and adults with disabilities who are victims of abuse or neglect. Services are provided in English and French. Abuse can be physical, sexual or mental cruelty. Abuse may occur in the home, community or institutional settings.

Adult Protection referrals can be made 24 hours a day 7 days a week by calling Provincial Abuse Line or the closest Regional Social Development Office. Calls can be made anonymously.

Brief description: Social Development is mandated under the *Family Services Act* to investigate and address reported incidences of suspected abuse and neglect of adults with disabilities and older adults. Adult Protection does not have authority to intervene in situations involving financial exploitation unless it is accompanied by abuse or neglect as defined in the Act.

If a disabled adult or older person is a victim of or in danger of being a victim of:

- Physical abuse
- Sexual abuse
- Mental cruelty or
- Any combination of these

then that individual is considered an **abused adult**.

If the disabled adult or older person is:

- not capable of caring properly for himself or herself because of a physical or mental infirmity and is not receiving proper care and attention, or
- refuses, delays or is unable to make provision for proper care and attention,

then that individual is considered a **neglected adult**.

What Adult Protection does:

Adult Protection Services may include investigations, protective care, case management, referrals for services, long-term care services, court ordered supervision and trustee/guardianship duties.

6. Other services from Department of Social Development (formerly Family and Community Social Services)

Brief description: The provincial Department of Social Development (formerly Family and Community Services) provides a number of key services to families. It provides support and programs for adults and families dealing with family violence, including prevention and intervention services.

The department also brings together all family programming, income support programs, housing programs, disability programs, and long term care programs including nursing home services.

It provides funding or programs for a number of Seniors' services. These programs and Services include:

- Health Services
- Individual Supports
- Community Supports
- Social Assistance
- Protection
- Housing
- Long Term Care
- Nursing Homes

Department of Social Development (Restigouche)

City Centre Mall

P.O. Box 5001

Campbellton, N.B. E3N 3H5

Toll Free: 1-866-441-4845

Fax: (506) 789-7330

Department of Social Development (Fredericton)

Two Nations Crossing
460 Two Nations Crossing
Fredericton, NB E3A
Toll free: 1-866-444-8838
Fax: (506) 444-5158

Department of Social Development (Moncton)

Assumption Place
P.O. Box 5001
Moncton, NB E1C 8R3
Toll-free: 1-866-426-5191
Fax: (506) 533-3340

Department of Social Development (Acadian Peninsula)

Place Bellevue
P.O. Box 5516
Caraquet, NB E1W 1B7
Toll-free: 1-866-441-4149
Fax: 726-2076

Department of Social Development (Chaleur)

Harbourview Place
275 Main Street
Bathurst, NB E2A 1A9
Toll-free: 1-866-441-4341
Fax: (506) 547-2744

Department of Social Development (Edmundston)

Carrefour Assomption
P.O. Box 5001
Edmundston, NB
E3V 3L3
Toll-free: 1-866-441-4249
Fax: (506) 735-2217

Department of Social Development (Miramichi)

P.O. Box 6000
Miramichi, NB E1V 3N3
Toll-free: 1-866-441-4246
Fax: (506) 622-0555

Department of Social Development (Saint John)

City Centre Mall
P.O. Box 5001

Campbellton, NB
E3N 3H5
Toll-free: 1-866-441-4245
Fax: (506) 789-7330

7. Office of the Public Trustee

Office of the Public Trustee

P.O. Box 400,
Fredericton, N.B. E3B 4Z9
Telephone: (506) 444-3688
Fax: (506) 444-3500
Email: public.trustee@gnb.ca
Toll-free: 1-888-336-8383

Website: <http://app.infoaa.7700.gnb.ca/gnb/Pub/EServices/ListServiceDetails.asp?ServiceID1=200748&ReportType1=All>

Brief description: The Office of the Public Trustee is a provincial government agency set up to protect the interests of vulnerable persons in New Brunswick.

The Public Trustee is responsible for providing personal and financial guardianship services to adults who need support due to a mental or physical incapacity. It also protects the legal interests of mentally incapable persons and administers the estates of deceased and missing persons.

8. Victim Services

Department of Public Safety (Central Office)

Argyle Place
P.O. Box 6000
Fredericton NB E3B 5H1
Telephone: (506) 453-3992
E-mail: DPS-MSP.Information@gnb.ca
Web site: www.gnb.ca/publicsafety

Brief description: This government department provides support for victims in crisis situations, referrals to other services and support throughout the court process. It provides services region wide.

It also offers assistance with victim impact statements; safety and protection planning; referrals to counselling; and other services. The services are provided in English and French.

Regional offices

Bathurst Victim Services Regional Office

PO Box 5001
Bathurst, NB E2A 3Z9
Telephone: (506) 547-2924
Fax: (506) 547-2470

Burton Victim Services Regional Office

Burton Courthouse
23, Route 102
Burton, NB E2V 2Y6
Telephone: (506) 357-4035
Fax: (506) 357-4032

Campbellton Victim Services Regional Office

113, Roseberry Street
Campbellton, NB E3N 2G6
Telephone: (506) 789-2388
Fax: (506) 789-2104

Edmundston Victim Services

Carrefour Assomption
P.O. Box 5001
Edmundston NB E3V 3L3
Telephone: (506) 735-2543
Fax: (506) 735-2523

Grand Falls Victim Services

Grand Falls Provincial Building
P.O. Box 5001
Grand Falls, NB E3Z 1G1
Telephone: (506) 473-7706
Fax: (506) 473-7707

Fredericton Victim Services Regional Office

Fredericton Regional Centre
P.O. Box 6000
Fredericton, NB
E3B 5H1
Telephone: (506) 453-2367
Fax: (506) 457-7228

Barker House
P.O. Box 6000
Fredericton NB E3B 5H1

Telephone: (506) 453-3992
Fax: (506) 453-7481

Miramichi Victim Services Regional Office

Miramichi Law Courts
673, King George Highway
Miramichi, NB E1V 1N6
Telephone: (506) 627-4065
Fax: (506) 627-4042

Moncton Victim Services Regional Office

Assumption Place
PO Box 5001
Moncton, NB E1C 8R3
Telephone: (506) 856-2875
Fax: (506) 856-3315

Saint John Victim Services

Saint John City Hall
15 Market Square
Saint John, N.B. E2L 1E8
Telephone: (506) 658-3742
Fax: (506) 658-3001

Woodstock Victim Services

P.O. Box 5001
Woodstock NB E7M 5C6
Telephone: (506) 325-4422
Fax: (506) 325-4454

9. Shelters

Brief description: Shelters are run by non profit organizations that provide emergency services locally or regionally. They offer safe shelter, support and counselling for women in crisis. They also promote intervention, information sharing and public education to end family violence.

Passage House (Bathurst)

P.O. Box 1284
Bathurst, N.B. E2A 4J1
Telephone: (506) 546-9540
Fax: (506) 546-3965
E-mail: passagehouse@nb.aibn.com

Maison Notre Dame (Campbellton)

P.O. Box 158
Campbellton NB E3B 3G4
Telephone: (506) 753-4703
Fax: (506) 789-0390
E-mail: maisonnotredame@nb.aibn.com

L'Escale Madavic (Edmundston)

P.O. Box 411
Edmundston, NB E3V 3L1
Telephone: (506) 739-6265/(506) 739-0176
Fax: 506-735-5382
Email: emadavic6265@rogers.com
Primary Contact Charlotte Côté, Directrice
Notes: This transition house is partly accessible – ramp

Women in Transition House Inc. (Fredericton)

P.O. Box 1143
Fredericton, N.B. E3B 5C2
Email: trans@nbnet.nb.ca
Telephone: (506) 459-2300
Fax: (506) 458-8896
E-mail: transhouse@nb.aibn.com

Gignoo Transition House

P.O. Box 3385, Stn B
Fredericton NB E3B 5H2 (Fredericton)
Business Telephone: (506) 458-1236
Crisis calls: 1-800-565-6878
Fax: (506) 459-2547
E-mail: gignoo@nbnet.nb.ca

Brief description: Offers safe shelter for aboriginal women in crisis in Fredericton and across New Brunswick. The programs offered include counselling, support services and public education about family violence.

Miramichi Emergency Centre for Women (Miramichi)

P.O. Box 249
Miramichi, N.B. E1V 3M3
Telephone: (506) 622-8865
Fax: (506) 622-5351

E-mail: mecw@nb.aibn.com

Crossroads for Women Inc. (Moncton)

P.O. Box 1247
Main Post Office
Moncton, N.B. E1C 8P9
Telephone: (506) 857-4184 / (506) 853-0811 (crisis)
Fax: (506) 853-4159
E-mail: admin.crossroads@nb.aibn.com

Brief description: Offers safe shelter, support and counselling for women in crisis. Promotes intervention and public education to end family violence.

Hestia House Inc. (Saint John)

P.O. Box 7135, Stn A
Saint John, NB E2L 4S5
Telephone: (506) 634-7571 / 634-7570 (crisis)
Fax: (506) 652-5651
E-mail: Hestia@nbnet.nb.ca

Maison Sérénité/Serenity House (Sainte-Anne-de-Kent)

7714 Route 134
Sainte-Anne-de-Kent, N.B.
E4S 1H5
Telephone: (506) 743-1530
Fax: (506) 734-1530
E-mail: serenite@nb.aibn.com

Brief description: Offers safe shelter, support and counselling for women in crisis. Promotes intervention and public education to end family violence.

Fundy Region Transition House (St. Stephen)

St. Stephen, NB E3L 2W9
Telephone: (506) 466-4490
Fax: (506) 466-4487
E-mail: frth@nbnet.nb.ca

Sussex Vale Transition House (Sussex)

P.O. Box 4862
Sussex, N.B. E4E 5L9
Telephone: (506) 433-1649
Fax: (506) 432-6648

Crisis Line: (506) 432-6999
E-mail: valhouse@nb.aibn.com

Woodstock Sanctuary House (Woodstock)

P.O. Box 4294
Woodstock, N.B. E7M 6B7
Email: mwaves@nb.sympatico.ca
Telephone: (506) 325-9452
Fax: (506) 328-9312

Accueil Ste-Famille

C.P. 3660 Succ. Bureau Chef
Tracadie-Sheila NB E1X 1G5
Telephone : (506) 395-1500
Fax : (506) 395-6677
E-mail: acstefam@nbnet.nb.ca

10. Crisis Lines

Help-24

P.O. Box 1101
Moncton NB E1C 8P6
Telephone: (506) 859-4357

Brief description: Provides crisis/suicide intervention and prevention, supportive listening and referrals to other agencies.

11. Sexual Assault

Fredericton Sexual Assault Crisis Centre

P.O. Box 174
Fredericton, N.B. E3B 4Y9
Telephone: (506) 454-0460
Fax: (506) 457-2780
Crisis Line: 454-0437
Email: fsacc@nbnet.nb.ca

Brief description: Provides information, support and counselling to people of any age who are affected by sexual violence (sexual assault, sexual harassment, survivors of child sexual abuse and incest) and dating violence.

12. Abuse in Long Term Care

Special care, community residences as well as nursing homes are covered by the Adult Protection provisions of the Family Services Act.

If an older adult is not capable of caring properly for himself because of a physical or mental infirmity and is not receiving proper care and attention (an “adult in need of protection”), you can call: **Provincial Abuse Line: 1-888-992-2873** or the Regional Adult Protection Offices:

- Chaleur (Bathurst) 1-866-441-4341
- Restigouche (Campbellton) 1-866-441-4245
- Acadian Peninsula (Caraquet) 1-866-441-4149
- Edmundston 1-866-441-4249
- Fredericton 1-866-444-8838
- Moncton 1-866-426-5191
- Miramichi 1-866-441-4246
- Saint John 1-866-441-4340

Adult Protection referrals can be made 24 hours a day 7 days a week by calling the closest Regional Office.

Under the Nursing Home Act, the care home operator also has a duty to report any "major incident or accident affecting health or safety of residents or staff."

Special care homes are covered by the Adult Protection law and required to report “incidents” to the local office of Family and Community Services.

For more information

Adults with Disabilities and Seniors Services Branch

Reception: (506) 457-6811

Fax: (506) 453-2869

Email: sd-ds@gnb.ca

Web Site: www.gnb.ca/socialdevelopment